Headway Approved Provider Appendix

Summerfield Court, Leeds, Voyage Care

Focus of Facility:

- The service focuses on Social Rehabilitation for individuals with brain injury using a holistic approach with focus on relearning daily living skills and therapy skills where required. This is centred on personal and therapy goals using the goal attainment system to work toward becoming as independent as possible.
- It is important that the service meet all cultural and social needs with introduction to new skills and hobbies.

Ethos:

- To focus on rehabilitation through measured outcomes to enable people to become as independent as possible.
- Individuals are encouraged to be involved in all aspects of their care and the setting of rehabilitation goals.

Costs (per week):

 The weekly cost is dependent upon the individuals needs and each package is individual

Clientele:

 Adults over 18 years old who have an acquired brain injury and would benefit from increasing their independence or those wishing to maintain a level of independence who require on-going therapeutic intervention.

Location:

 Located in a residential area with access to public transport and only a short drive from Leeds city centre, offering education and leisure opportunities

Family Accommodation:

- Partners are welcome and encouraged to stay overnight.
- Where accommodation is required for family members support is provided to ensure that suitable accommodation is sourced locally.

Family Dining Facilities:

 Dining facilities are available in-house or locally where there are a vast number of restaurants and cafés.

Range of Cares Provided:

- Neuro-Speech and Language Therapy, Neuro-Physiotherapy, Neuro-Occupational Therapy, Neuropsychology, Neuropsychiatry and Behaviour Therapy are available, as required.
- Programmes will be carefully designed and integrated into each person's daily routine.

Service User Involvement:

- Individual are encouraged to participate in the creation and review of their support plans and review of care needs assessments.
- A person-centred review is scheduled every year for the service users to engage in a meeting with their friends or family to discuss the support they receive and whether it could be improved.
- Keyworker meetings are held where individuals will have the opportunity to discuss the anything that is important to them.

Rehabilitation Schedules, Social Activities, and Activities of Daily Living:

- Use of weekly programmes
- In-house and community-based activities including meals out, bowling, cinema, Headway events and accessing social community groups
- All people we support are assessed in daily living skills and the home benefits from a therapy kitchen and laundry along with 7 apartments that have their own kitchenettes

Clothing and Laundry:

• Laundry facilities are available, and individuals are encouraged to use this as required to aid improvement of daily living skills within this area

Mealtimes:

- Residents are encouraged to treat mealtimes as a social activity with dinner in the main dining area from 1700 onwards.
- In addition, people we support are enabled to make their own meals within their apartments.

Diet and Choice:

- Weekly menu planning sessions are held to enable individuals to plan their menu for the forthcoming week
- The menu is displayed within the dining area with pictures to aid understanding
- There are a number of different choices available for each meal and these are also displayed.

- Any dietary needs are supported through the menu planning sessions with everyone.
- Food preferences identified through religious/cultural needs are catered for and individuals are encouraged to participate in the purchasing of the required food items.

Bedrooms:

 17 rooms, 10 ensuite; and 7 apartments with separate bedroom with ensuite, with an open plan living room and kitchenette area, individuals are encouraged to personalise their rooms

Access:

The service is fully accessible and has a lift, ramps, and adapted bath

GP / Medical Cover:

All individuals are registered with the local GP

Staff Training:

- Staff training is on electronic platform and all staff have mandatory training in key areas including Acquired Brain Injury.
- As a mandatory requirement staff complete the Care Certificate. Training is also sourced through the Local Authority.
- Access to Health and Social Care Diplomas are available.

Fire Safety and Evacuation Planning:

- The service has an emergency fire and evacuation plan in place.
- Each Person we Support has a Personal Emergency Evacuation Plan specific to their cognitive and physical needs.
- Fire Risk Assessment is completed annually
- Emergency lighting is fitted throughout the building
- There is an emergency grab box in situ.
- Daily, weekly, monthly, bi-annual, and annual health and safety checks are carried out to ensure that all fire systems in place are suitable and reviewed appropriately.
- All staff receive fire training and take part in fire drills
- Evacuation equipment such as Evacuation Chair and Mats are available.

Management Team:

• The management team includes a Service Manager, Deputy Manager and 3 Team Leaders.

Service User Contact Details:

• All contact details are held securely in individual support plans.

Transport:

- Community/social rehabilitation is promoted; therefore, the focus is on planning and access of public transport. The service is located close to local transport links.
- The home benefits from 2 vehicles, 1 being adapted for wheelchair access and used for group activity access and medical appointments